

Refund Policy SOP

v. 5.18.2022

Definitions:

- **Credit:** A member receives a credit within the registration system (such as MotorsportReg). The credit is available to apply to future purchases within the registration system. A credit can be transformed into a refund as described below.
- **Refund:** A payment of US currency to a member, to return eligible funds that were paid to OMRRA.

Credits and Refunds Throughout Season:

- To limit administrative workload, by default, OMRRA issues CREDITS during the season, and REFUNDS after the last race event of the year. Credits are typically easier to administer and account for than refunds.
- If someone has a credit balance within the registration system, and needs the money back, they may request a refund. OMRRA should respond to the refund request within 30 days. Mid-season refunds should be avoided, but are acceptable if a racer is unable to come back to race within the season, or if they have a substantial credit balance and need the money back.
- Between the last race of the season, and the end of the calendar year, members with outstanding credit balances should be contacted with the following options: 1) donate the credit to OMRRA's General Fund, 2) receive the money back as check or electronic refund. By default, credits are not carried over year-to-year, but the Treasurer and/or Board may decide to allow credits to be carried over to the next race season.

The following fees* are non-refundable, with exceptions noted:

*All stated values reference the fees at time of writing

- **Licensing or Membership Fees**
 - \$100 License Fee + \$80 Gate Pass (for competition licenses)
 - \$40 non-competition membership
 - \$50 Single Weekend Competition License
 - **Exceptions:** None of these fees are typically refundable, though the Board may choose to consider a written petition for full or partial refund for someone with extenuating circumstances such as sudden illness before racing starts that prevents them from participating, or unexpected move out of state, etc.
- **Race Weekend Registration Fee**
 - \$100 Registration Fee + \$20 Safety Fee
 - **Exceptions:** These fees can only be refunded to a new novice racer who registered to race but did not pass New Racer School for any reason. This person will receive the Race Weekend Registration Fee back, in full. The Board may choose to consider a written petition for full or partial credit for someone with extenuating circumstances such as sudden illness before racing starts that prevents them from participating. Someone who experiences a mechanical failure on the Friday trackday and is unable to race is not entitled to any amount of refund or credit of Race Weekend Registration Fees.

The following fees* are partially-refundable:

*All stated values reference the fees at time of writing

- **Race Fee for Did Not Start (DNS)**
 - A \$40 DNS fee is applied to each race in which the racer does not start. For a \$65 race fee, the racer is entitled to a \$25 CREDIT.
 - If a racer registers for >4 races, those additional races are not subject to the DNS fee and can be credited in full (\$65 credit for their 5th, 6th... races)
 - Prior to the early registration deadline (11:59 PM on Wednesday, at time of writing), a racer may add, change, or remove races without penalty by contacting the registrar. The registrar has the right to deny changes to racers who excessively or repeatedly request changes.
 - After the early registration deadline passes, any registered classes are subject to the DNS fee.
 - The DNS fee still applies to someone who experiences a mechanical failure on the Friday trackday and is unable to race. The Board may choose to consider a written petition for full race fee credit for someone in this or similar situation.
 - A racer may do a sighting lap, then pull into the pit without gridding. This is considered a DNS. This practice is rare, but can occur during inclement weather, or if a racer is experiencing mechanical issues. If the racer grids and turns a wheel when the race starts, that is no longer a DNS.